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#### **Kinivo Product Support**

User Manual

Online: http://support.kinivo.com
Email: support@kinivo.com

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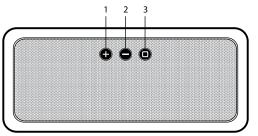
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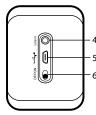
Read all safety and operation instructions before using your speakers.

# **Important Safety Instructions**

- 1. Do not expose the speaker to liquid, moisture or areas of high humidity.
- 2. Do not use abrasive cleaners to clean the speaker's case as they may damage the unit. Always unplug and power off the unit before cleaning.
- 3. Do not expose the speaker to extremely high or low temperatures.
- 4. Keep the unit away from direct sunlight.
- 5. Use only accessories and attachments as supplied and designated in the instruction manual.
- 6. Do not attempt to open or modify the speaker in any way.
- 7. Store the speaker in a cool dry place.
- 8. The BTX270 contains a lithium ion battery. Lithium ion batteries are flammable and can cause fire if misused or defective.
- Always dispose of the packaging and unit in accordance with the local regulations and in a responsible manner.

# **Speaker Overview**





1. Volume Up



- 2. Volume Down
- 3. Multi-Function
- 4. 3.5 Audio in
- 5. Micro-USB Charging Port
- 6. Power On / Off

# **Package Contents**

- BTX270 Speaker
- User Manual
- 3.5 mm Audio Cable
- USB Charging Cable

## **Features**

- Seamlessly stream music from any Bluetooth (A2DP) capable device
- Supporting Bluetooth protocol v2.1+EDR and A2DP 1.2 audio streaming profile
- Connect an iPod or other non-Bluetooth devices via 3.5mm port
- Uses high quality apt-X audio codec with compatible devices

## **Operation**

#### 1. Turn Unit On/Off

Toggle the power switch to turn the speaker on or off.

## 2. Adjust Volume

Press the or button to increase or decrease volume.

#### 3. Bluetooth Pairing

The speaker needs to be paired to a Bluetooth device before using. Power on the speaker then press and hold the multifunction

• button on the speaker for 6 to 8 seconds. The speaker will play an audible tone and the blue and red LEDs will start flashing

alternatively. Activate the Bluetooth function on your device that you wish to connect to and search for and pair to the BTX270. The speaker will automatically connect with your device once the pairing is complete.

#### For iPad, iPhone, iPod Touch

Navigate to Settings > Bluetooth (On), then select the BTX270 to pair the speaker (The sequence might be Settings > General > Bluetooth (On) for older iOS versions)

#### For Android smartphones and tablets

Navigate to Settings > Wireless & networks > Bluetooth settings while Bluetooth is enabled, then select Scan for devices. Select the BTX270 to pair the speaker.

#### For all other devices

Please follow your devices' instructions on how to perform Bluetooth pairing.

#### Alternate process to put in pairing mode

If the speaker is already paired to a device then it will get connected to that device when powered on. In this case, you have to use a slightly different process to put the speaker in pairing mode.

Ensure that the speaker is powered off. Press the multifunction **(a)** button and while holding it down, switch on the speaker and continue to hold the multifunction button for another 6 to 8 seconds.

## 4. Auxiliary Input

Use a 3.5mm audio cable to connect the speaker to another audio source. Please note that the speaker will play via 3.5 mm input only in the powered off state (Switch off the speaker).

## 5. Charging BTX270 speaker

To charge the BTX270 speaker, connect the micro USB cable to the BTX270 and plug the speaker into a USB power source. USB power sources include computers, laptops, USB hubs, USB AC adapters and USB car chargers.

When the BTX270 is charging, the red light will be lit. When the battery is fully charged, the red light will turn off. The charging process can take 2 to 3 hours to charge the battery completely.

When the BTX270 has a low battery and it is powered on, the red light will blink intermittently and the speaker will play an audible tone

#### 6. LED Indication

| Status                       | LED Indicator         |
|------------------------------|-----------------------|
| Powered off                  | Off                   |
| Bluetooth pairing mode       | Blinking blue and red |
| Powered on                   | Blinking blue         |
| Low battery (not plugged in) | Blinking red          |
| Battery charging             | Steady red            |

#### 7. Button Functions

| Function   | Operation  |
|--|--|
| Toggle unit on/off   | Toggle the power switch  |
| Bluetooth pairing mode   | When the speaker is on, press and hold multifunction <b>(a)</b> button for 6 to 8 seconds  |
| Bluetooth pairing mode (if the speaker is already connected to another device) | Ensure that the speaker is powered off. While holding the multi-<br>function <b>(a)</b> button, switch on the speaker hold the multifunction<br>button for another 6 to 8 seconds. |
| Voice command  Voice dialing (Siri for supported iPhones)                      | Push and hold the multifunction <b>(9)</b> button for 3 seconds  To use the voice features your mobile device must support the voice dialing function.                             |

| Refuse incoming call                   | Push and hold the multifunction   button for 3 seconds  |  |  |
|--|---|--|--|
| Switch call between phone and BTX270   | Push and hold the multifunction   button for 3 seconds  |  |  |
| Answer call,                           | Down and the last of the last |  |  |
| End call                               | Press and release multifunction   button  |  |  |
| Redial last number                     | Press and release multifunction   |  |  |
| Toggle microphone mute (during a call) | Press and hold the volume 	 button for 1 to 2 seconds   |  |  |
| Increase volume                        | Press and release volume  button  |  |  |
| Decrease volume                        | Press and release volume <b>→</b> button  |  |  |
| Play music                             | Duran multifum at in the land   |  |  |
| Pause music                            | Press multifunction   |  |  |
| Next song                              | Press and hold volume  button for 2 seconds   |  |  |
| Previous song                          | Press and hold volume 	 button for 2 seconds  |  |  |

# **Troubleshooting**

#### 1. Unable to pair to smartphone or tablet

Ensure that the speaker is in pairing mode (see Bluetooth Pairing section). If you are unable to get the speaker into pairing mode, see Alternate process under section Bluetooth Pairing. Now open the Bluetooth configuration on your smartphone or tablet and scan for Bluetooth devices. You should see the BTX270 speaker - proceed to pair and connect the speaker.

## 2. Speaker no longer connects to my device

To ensure the BTX270 speaker is in working order, delete all existing pairings on all devices and try the pairing process again.

## 3. Speaker works with my smartphone but not my computer

The Bluetooth adapter in your computer needs to support the Stereo Bluetooth profile (A2DP). To ensure the Bluetooth adapter

for your computer is functioning correctly, update the drivers to the latest version. You may need to verify that your computer's Bluetooth adapter supports A2DP (Advanced Audio Distribution Profile). Please contact Kinivo Support if you are still experiencing any issues.

## 4. Lost or damaged USB cable

If you have lost or damaged the included USB cable, you can use any standard micro-USB cable or micro-USB charger to charge the BTX270 speaker.

## 5. Error while pairing to Windows computers: Driver missing when trying to pair to computer

The Bluetooth adapter for your computer provides the drivers for all Bluetooth speaker. To ensure the Bluetooth adapter for your computer is functioning correctly, update the drivers to the latest version. In addition, you may need to verify that your computer's Bluetooth adapter supports A2DP (Advanced Audio Distribution Profile). If you need assistance with locating the drivers for your computer, you may contact Kiniyo Support.

#### 6. Error messages when connecting on Mac OS X

Verify that the BTX270 speaker are powered on. If you are still unable to connect, restart the computer and remove the BTX270 from the Bluetooth device list. Try to pair the speaker again.

If at any point you are unable to resolve your issue, you can contact Kinivo Support via email at <a href="mailto:support@kinivo.com">support@kinivo.com</a> or on web at <a href="mailto:support.kinivo.com">support@kinivo.com</a> or on web

# **Frequently Asked Questions**

## 1. What is the BTX270 speaker compatible with?

In general, the BTX270 speaker will work with devices that support the A2DP (Advanced Audio Distribution Profile) Bluetooth profile. A list of common devices that support A2DP Bluetooth

- Apple devices iPhone, iPod, iPad
- Bluetooth enabled Mac computers Mac Pro, iMac, MacBook, MacBook Air, MacBook Pro, etc.
- Bluetooth enabled Windows computers (Windows 8, Windows 7 and Vista)
- Tablets Windows, Apple, Android, Kindle Fire HD
- Smartphones Android, BlackBerry, Windows, Samsung, Droids, HTC, etc.

## 2. How many Bluetooth connections will the BTX270 speaker remember?

The BTX270 will remember up to 8 previous Bluetooth connections. When the BTX270 is powered on, it will automatically connect to the last device it was connected to. If the last device isn't found, it will connect to the second last device, and so on.

#### 3. How can I switch from one music source to other?

Make sure that new device is already paired to the speaker. If not, you can put the speaker in pairing mode and pair with the new device. If the speaker has been paired with both devices already, then simply disconnect the speaker from the first device by

going to the first device's bluetooth configuration (you might have to disable its bluetooth temporarily). Now open the bluetooth configuration of the second device and "connect" to the speaker.

For example, while going from iPhone to a computer

- 1. Disconnect the speaker from iPhone's Bluetooth configuration. You may have to disable iPhone's Bluetooth to achieve this.
- 2. Now go to your computer's "Show Bluetooth devices" and click on Connect.

## 4. How can I tell when the battery is low?

When the BTX270 has a low battery and it is powered on, the red light will blink intermittently and the speaker will play an audible tone.

#### 5. Help! I'm unable to use to the speaker. What should I do?

Please view the Troubleshooting section. If you are unable to find a solution you can contact Kinivo Support via email at support@kinivo.com.

# Warranty

1 Year Limited Hardware Warranty.

Kinivo hereby warrants to the customer of record that this product is in good-working condition and free from defects in material or workmanship under normal use for a duration of 1 year after the date of purchase. The product has been tested to meet the highest quality standards in each testing category. In the unlikely event that the product proves to be defective, Kinivo will repair or replace the product free of charge. If replacement is required and if Kinivo then no longer carries the same product, then Kinivo reserves the right to substitute the product with a replacement product of like quality and size, suitable for the intended use.

This warranty is limited to repair or replacement of the mentioned product only, is non-transferable and does not extend to any product damaged by misuse, natural disasters or any other circumstances beyond Kinivo's control. The warranty does not cover or provide for the reimbursement or payment of incidental or consequential damage resulting from breach of the limited warranty described above. Except for the limited warranty described above we offer no other warranties expressed or implied, and other

than limited warranty expressly contained herein, we hereby disclaim any and all warranties, including without limitation any implied warranties of merchantability, suitability or fitness for a particular purpose.

If your product is not functioning or you have any concerns please contact Kinivo Support before returning the product.

# **Online Support / Contact Us**

Please visit us at <u>support.kinivo.com</u> or <u>www.kinivo.com</u> for support information, downloads and how-to's. You may also reach us via email or live chat (details below).

Kinivo Product Support

Email: support@kinivo.com

Live chat: http://support.kinivo.com

# KINIVO<sup>®</sup>

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